

NHS ORAL SURGERY - FREQUENTLY ASKED QUESTIONS

Why have I been given an appointment with Oral Surgery Ltd?

Some dentists happily perform extractions^[SEP] and surgical procedures. Others prefer for their patients to be managed by experts in the field such as Specialists or those who have extensive training and experience. Our surgeons have been accredited by the General Dental Council or NHS England as having the skills and experience in Oral Surgery beyond that expected from a routine dentist

Where will I be seen?

Oral Surgery Ltd hires clinical space from a number of dental practices across London and The South Coast of England in order to offer convenience with a choice of locations to our patients. The practices are merely our hosts but have been through a thorough accreditation process. All communications should therefore be with Oral Surgery Ltd rather than the dental practice. You will not be registered as a patient with the dental practice, so they do not have access to any of your records and will therefore be unable to assist you with any queries.

What should I expect at my appointment?

Our team will endeavor to complete your care during the one appointment. With our experience, there will be ample time to make a full assessment, discuss the treatment options with you and answer all of your questions prior to going ahead and completing the treatment. If you do feel that you would prefer the treatment to be postponed to a subsequent visit, then that is of course your prerogative and we would be happy to accommodate your needs.

What if I need to change or cancel my appointment?

That's no problem. Please let us know on 03301229382 or by e-mailing info@oralsurgeryltd.com and we'll re-arrange everything to your convenience. Please do give us at least 24 hours notice though, as this will give an opportunity for another patient on the waiting list to be offered your slot.

How much will I be charged by Oral Surgery Ltd?

Nothing. Specialist treatment is funded by the NHS.

How can I offer an opinion?

We welcome feedback and suggestions at any time during your care. Patients often wish to be filmed for a brief video recording to inform other patients of their experience. If you would like to volunteer for a quick interview, it would be greatly appreciated, so please do let us know at any time. We do not use patients' names when filming.

How can I get further information?

By visiting our website and Facebook page